



Mark Bates Ltd

THE HOME OF PREMIER CARE



For people  
directly employing  
personal assistants  
who undertake  
healthcare tasks

**Home Employment  
Insurance**  
with Healthcare

Our customers love us

 TRUSTPILOT





Complete and  
comprehensive  
cover for those  
employing in the  
home

# Home Employment Insurance with Healthcare

We work closely with customers, healthcare professionals and over 300 social care providers to protect people employing personal care assistants through the government's direct payments and personal budget schemes.

This specialist insurance policy is designed specifically for those who are employing personal assistants to carry out healthcare tasks.

“Outstanding customer service, very professional and efficient; brilliant company. I would not hesitate for one second to recommend Mark Bates”



 TRUSTPILOT

## Our cover includes

- ✓ **Employees' Liability up to £5 million**  
Cover if you are injured by one of your employees who is doing either a healthcare task or performing standard social care tasks.
- ✓ **Employers' Liability up to £10 million**  
Protection if your personal assistants sustain injuries or illness whilst working for you.
- ✓ **Public Liability up to £5 million**  
Covering claims against you if you have accidentally damaged someone or their property.
- ✓ **Legal Expenses**  
Cover for your legal expenses if you are taken to a tribunal by an employee.
- ✓ **Tribunal Costs**  
Covering the cost of the sum awarded as a result of a tribunal.
- ✓ **Personal Accident (for you and your employee)**  
Compensation if you or your employee have an accident where the employee is responsible.

For more information or to purchase cover call us on **01476 514478** or visit **markbatesltd.com**

# Why Mark Bates Ltd?

Our long established history providing specialist insurance and excellent customer care speaks for itself. Working closely with healthcare professionals and over 300 social care providers, we continue to be one of the market leaders in the independent living sector, for carers, micro providers and those on direct payments, personal budgets or personal health budget schemes.



## Manage your policies online

Go paperless, download your schedule, policy wording, buy and renew online at the click of a button.



## Exclusive online rewards

As a thank you for being a Mark Bates Ltd customer, you also get exclusive access to our rewards scheme. Take your pick from exciting offers and giveaways from us and other brands you love.



## No excess

We don't require any contribution to a claim where other insurance policies might.



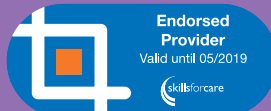
## Dedicated claims team

If you need to claim our specialist in-house UK based advisors will ensure your claim is handled quickly.

“Absolutely brilliant, needed insurance asap within minutes they had me covered..”



✓ TRUSTPILOT



# Our promise to you

With over 20 years experience we offer a range of policies that have been designed to meet the specific needs of people who employ personal assistants or carers through the government's direct payments or other personal budget schemes.

“Very helpful and easy to talk to. Many thanks.”



## Quality Customer Care

### ✓ FREE Legal & Employment Guides

When you take out Premier Care Home Employment insurance you can obtain essential guides absolutely FREE.

### ✓ 24hr Legal & Employment Helpline

With our insurance you get around the clock access to legal advice, template letters and contracts of employment.

### ✓ Flexible Cover Periods Available

We also provide insurance on a monthly and school term/non term basis. Call us for more information.

### ✓ Convenient Payment Options

Annual direct debit service to ensure continuous cover.





Premier Care  
insurance protects  
you and those  
around you

# Healthcare Tasks

Our comprehensive policy covers the administration of the following healthcare procedures.

If you would like cover for any other healthcare tasks being performed please contact us.

- ✓ Administration of buccal midazolam
- ✓ Administration of drugs
- ✓ Administration of enemas
- ✓ Administration of medication by nebuliser
- ✓ Administration of oxygen
- ✓ Administration of rectal diazepam
- ✓ Application of compression garments
- ✓ Bowel and catheter care
- ✓ Bipap and cough assist machine
- ✓ Changing dressings
- ✓ Chest/limb physiotherapy
- ✓ Colostomy care
- ✓ Epilepsy management
- ✓ Identification & treatment of Autonomic Dysreflexia
- ✓ Gastrostomy feeding and care
- ✓ Infusion pumps
- ✓ Insulin injections
- ✓ Management of Asthma attacks
- ✓ Hickman line
- ✓ Monitoring of pressure areas
- ✓ Monitoring vitals including blood sugars
- ✓ Naso-gastric feeding and care
- ✓ Oral suction/Nasopharyngeal suction
- ✓ Allergic reactions and auto injector use
- ✓ Tracheostomy care
- ✓ Urostomy care
- ✓ Ventilator care
- ✓ Total Parenteral Nutrition (TPN)

For more information or to purchase cover call us on **01476 514478** or visit **[markbatesltd.com](http://markbatesltd.com)**



# Mark Bates Ltd

THE HOME OF PREMIER CARE

The Premier Care range includes

- ✓ **Mobility Scooter and Powerchair Insurance**
- ✓ **Manual Wheelchair Insurance**
- ✓ **In-Home Warranty**
- ✓ **Home Insurance**
- ✓ **Travel Insurance**
- ✓ **Home Employment Insurance**
- ✓ **Personal Care Assistant Insurance**

For further information or to purchase a policy  
please visit [markbatesltd.com](http://markbatesltd.com)

t: 01476 514478      f: 01476 591543  
e: [he@markbatesltd.com](mailto:he@markbatesltd.com)

**Mark Bates Ltd, Premier House, Londonthorpe Road, Grantham, Lincs. NG31 9SN**

Premier Care is a trading name of Mark Bates Ltd who are registered in England No: 2946288 and authorised and regulated by the Financial Conduct Authority, registered no: 308390.



# Application Form

Please read the Insurance Product Information Document before filling in this application, terms and conditions apply.

Cover Commencement Date

## Employer's Details

Title ..... First Name(s) ..... Surname .....

Address .....

..... Postcode .....

Telephone ..... Mobile .....

Date of Birth ..... E-mail .....

If you have provided an e-mail address you will be able to view, download and manage your policy online through 'My Account'. If you would like to go paperless please tick the following box:

## Person Receiving Care/Support

Title ..... First Name(s) ..... Surname .....

Address .....

..... Postcode .....

Telephone ..... Date of Birth .....

## Correspondence Address (if different from above)

Title ..... First Name(s) ..... Surname .....

Address .....

..... Postcode .....

## Policy Options (please tick)

### Home Employment Insurance with Healthcare

One Employee £150  Two Employees £170  Three Employees £190  Four Employees £210

If you employ more than four carers or personal assistants that carry out healthcare tasks, please call us on 01476 514478 for a quote.

## Have you heard about our other schemes?

If you would like information about our other products please indicate below:

Mobility Equipment Insurance  Personal Care Assistant Insurance

In-Home Warranty  Adapted Home Insurance

## Payment Options (please tick) (Please make cheques payable to Mark Bates Ltd)

Cheque  Credit/Debit Card  Invoice Policy Holder  Invoice Other   
(please give details below)

Card Details

Valid From  /  Expiry Date  /  Issue Number

Security Code  (last three digits on the signature strip)

**To pay via annual direct debit please call us on 01476 514478.**

## Declaration

I the employer / nominee understand that the additional insurance cover for healthcare tasks (£5m liability) will only be valid in the event of a claim if the employee has received training on the task by a medical or healthcare professional and that written evidence confirming this is available upon request.

I the employer / nominee understand that I must contact Premier Care should I increase the number of employees that I have stated on this application form. I understand that if I do not then this could result in a claim being rejected.

I have never had a proposal or renewal for insurance declined or had special terms imposed or suffered any claims in the last 5 years in respect of cover offered by this insurance.

I undertake to advise the insurer as soon as possible of any changes to the information provided in this application.

I agree that any information provided to Mark Bates Ltd regarding me for the purposes of accepting insurance and handling any claims may, if necessary, be divulged to third parties, provided it will be processed in compliance with the provisions of the General Data Protection Regulation and Privacy Policy which is available on request.

I confirm that I am in receipt of an Insurance Product Information Document pertaining to the cover.

Please tick the box if you are happy to allow a third party to contact our legal advice helpline on your behalf regarding advice or a claim.

Please tick this box if you want Mark Bates Ltd to send renewal information to your support organisation (where applicable).

**Please sign to confirm you have read and understood the declaration.**

Signature
Date

If you (the employer) are unable to sign please ensure it is signed by your nominee/legal representative.

From time to time Mark Bates Ltd may wish to contact you with reference to current or new products we have to offer. If you are happy for us to contact you by the following methods please tick the appropriate boxes:

Phone  E-mail  Post