

E-Mail Newsletter

August 27, 2020

13th Edition

Welcome to the 13th edition of our newsletter, our first monthly newsletter. Here you will find updates from the team and any up to date Covid related information we have. We hope this will be helpful for you and we welcome your thoughts and feedback. You can continue to contact us on our details listed below.

We would like to thank you for working with us during these difficult times to keep you safe and well.

Updates for this month:

Timesheets – The team would like to remind everyone that timesheets are due in on 22nd of each month, late timesheets could result in a delay in you receiving your pay. Please note that there are still delays in the postal system so we ask where possible please send timesheets to our shared email, details listed below.

PPE – We would like to confirm that all PHB holders are eligible for PPE should you require it. We ask that if you require PPE please contact us at Partner2Care before midday (12noon) on Mondays. Our contact details are listed below:

Email: sirona.partnertocare@nhs.net

Telephone: 0800 111 4167

Post: Partner2Care, Marina Healthcare Centre, 2 Haven View, Portishead, BS20

PPE deliveries – Partner2Care has taken on board a volunteer to help the team with the delivery of your PPE, the volunteer is called John and he will be delivering PPE on Wednesday's.

Virtual Reviews – During the current times the team will not be making any home visit's unless deemed absolutely necessary by the clinical team, this is for both your safety and the teams. Therefore, if you have a review coming up the team will be trying to complete these either by telephone or virtually. We are using a safe secure service called AccuRx, here is a link to some useful information regarding this, <https://support.accurx.com/en/collections/2279595-accurx-for-patients>

In the coming weeks when the team are making welfare calls they will be asking if you have a smart phone or a laptop with a webcam and if you'd be happy to participate in a virtual review if you have one coming up.

Furloughed staff returning to work – If you currently have PA's on furlough and would like to start bringing these PA's back to work please contact Partner2Care on the details above by the 3rd week of each month to ensure our payroll can be updated accordingly and that the PA can be provided with the correct PPE before returning.

Updates continued:

FFP3 masks – The team would like to remind PA's and PHB holders that the specially FIT tested masks, FFP3 masks, should only be worn when completing an Aerosol Generated Procedure and shouldn't be used for general purpose. For general care work please wear the surgical masks.

Expenses/Invoices – We would like to remind everyone that when submitting expenses and invoices there is a 30day window for them to be processed and paid.

Here are some helpful links and information:

<https://www.gov.uk/government/publications/face-coverings-when-to-wear-one-and-how-to-make-your-own/face-coverings-when-to-wear-one-and-how-to-make-your-own#:~:text=Face%20coverings%20are%20required%20to,service%2C%20bars%2C%20and%20pubs.>

<https://www.acas.org.uk/coronavirus>

<https://people.nhs.uk/guides/shielding-and-returning-to-work/>

<https://www.hse.gov.uk/coronavirus/working-safely/protect-people.htm>

<https://www.bhf.org.uk/informationsupport/heart-matters-magazine/news/behind-the-headlines/coronavirus/coronavirus-and-bame-patients>

<https://www.bbc.co.uk/news/uk-52219070>

<https://www.gov.uk/government/news/plans-to-ease-guidance-for-over-2-million-shielding>

Mental health and Wellbeing support

The AWP Mental health 24/7 telephone response line is 0300 3031320.

The following links provide additional information on how to look after your mental health:

<https://www.samaritans.org/how-we-can-help/support-and-information/if-youre-having-difficult-time/if-youre-worried-about-your-mental-health-during-coronavirus-outbreak/>