

E-Mail Newsletter

June 12, 2020

10th Edition

Welcome to the 10th edition of our newsletter. Below you'll find a further update from the team at Partner2Care and some helpful information links on Coronavirus (COVID-19). The team is working hard to support you at this time of uncertainty and we want you to know that we are doing everything we can to listen to your concerns and respond to your needs as swiftly as possible.

We know that communication and information is key to you being able to stay safe and well and so we will be sending you this regular newsletter to let you know what we know, what we are doing and to send on any useful information.

We hope this will be helpful for you and we welcome your thoughts and feedback. You can continue to contact us on our links at the bottom of the newsletter.

Thank you for working with us to keep you safe and well.

Updates this week:

PPE – We ask that if you require PPE please contact us at Partner2Care before midday (12noon) on Mondays. Our contact details are listed below:

Email: sirona.partner2care@nhs.net

Telephone: 0800 111 4167

Post: Partner2Care, Marina Healthcare Centre, 2 Haven View, Portishead, BS20

In addition to this a member of our team will be in contact with you once a month to ask how much PPE stock you have. Due to a national shortage of PPE we need to ensure we are safeguarding the acute services and front lines staff that require constant access to PPE, but also ensuring at the same time you as a PHB holder are getting the PPE you require.

We are also asking that for those who are able to if you require PPE that you come and collect your order from the Partner2Care office in Portishead. We understand that some of you will be unable to do this and we will still deliver where needed. However, as the team starts to return to their normal roles again this would be greatly appreciated. When a PPE order is made we will let you know when it is ready and will ask if you can come and collect from our office. You will be provided with a number to call when you arrive at our office so a member of the team can come and meet you outside with your PPE order.

All of the information in this newsletter will be on our **Partner2Care website** and it will be updated on a regular basis with any current information we have on Coronavirus. Here is the link to our website: <http://www.partner2care.co.uk/home/coronavirus-covid-19-information>

Here are some helpful links and information:

<https://www.gov.uk/government/publications/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19>

Personal Assistants are key/essential workers and therefore eligible for free testing, see following guide -

<https://www.gov.uk/guidance/coronavirus-covid-19-getting-tested>

Under health and safety legislation there is a shared duty between employer and employee to maintain a safe work environment at all times and if PPE has been recommended (according to the CCG/Government guidance/public health England) it must be used.

<https://www.gov.uk/government/publications/coronavirus-job-retention-scheme-people-receiving-direct-payments>

<https://www.gov.uk/government/publications/coronavirus-covid-19-guidance-for-people-receiving-direct-payments/coronavirus-covid-19-guidance-for-people-receiving-direct-payments>

Mental health and Wellbeing support

The AWP Mental health 24/7 telephone response line is 0300 3031320.

The following links provide additional information on how to look after your mental health:

<https://www.samaritans.org/how-we-can-help/support-and-information/if-youre-having-difficult-time/if-youre-worried-about-your-mental-health-during-coronavirus-outbreak/>