

E-Mail Newsletter

April 30, 2020

5th Edition

Welcome to the 5th edition of our newsletter, below you'll find a further update from the team at Partner2Care and some helpful information links on Covid-19. The team at P2C is working hard to support you in this time of uncertainty with Covid-19 and we want you to know that we are doing everything we can to hear your concerns and respond to your needs as swiftly as possible.

We know that communication and information is key to you being able to stay safe and well and so we will be sending you a regular newsletter to let you know what we know, what we are doing and to send on any information we have which you may find useful. We hope this will be helpful for you and we welcome your thoughts and feedback, we have dedicated 2 of our team to coordinate Covid-19 information to support you.

You can continue to contact us on our links at the bottom of the newsletter. Thank you for working with us to keep you safe and well.

Updated from the team:

Do you require PPE? Please contact us at Partner2Care before midday (12noon) on Mondays and we will try and arrange for a delivery to your address as soon as possible. Our contact details are:

Via email: sirona.partnertocare@nhs.net

Via telephone: 0800 111 4167

All of the information on this newsletter will be on our Partner2Care website and it will be updated on a regular basis with any current information we have on Coronavirus. Here is the link to our website:

<http://www.partner2care.co.uk/home/coronavirus-covid-19-information>

If you have any further questions please do not hesitate to contact us on either of the following:

Via email: sirona.partnertocare@nhs.net

Via telephone: 0800 111 4167

Post: Partner2Care, Marina Healthcare Centre, 2 Haven View, Portishead, BS20 7QA

Here are some helpful links and information:

The chancellor has confirmed that the furlough scheme has been extended by one month, to the end of June, to reflect the current social distancing measures.

Public Health England has released an updated PPE guidance for domiciliary care and care home providers. The domiciliary care guidance is also applicable for extra care housing and live-in carers. The new guidance can be found attached and here: <https://www.gov.uk/government/publications/covid-19-how-to-work-safely-in-domiciliary-care>

Mental health and Wellbeing support

The AWP Mental health 24/7 telephone response line is 0300 3031320 – more information [here](#).

<https://www.samaritans.org/how-we-can-help/support-and-information/if-youre-having-difficult-time/if-youre-worried-about-your-mental-health-during-coronavirus-outbreak/>

<https://www.mind.org.uk/workplace/mental-health-at-work>

<https://www.mind.org.uk/information-support/coronavirus-and-your-wellbeing/>

<https://www.nhs.uk/oneyou/every-mind-matters/coronavirus-covid-19-anxiety-tips/>

COVID-19 testing for PAs

Please see information below in regards to being tested for Covid-19. To confirm you **cannot** be tested unless you are showing symptoms of Covid-19 or you have to self-isolate due to a member of your household having Covid-19 symptoms.

The Coronavirus National Testing Programme has now expanded to include all personal care assistants (PAs), across both health and social care, which have to self-isolate due to having coronavirus-like symptoms or because a member of their household has symptoms.

Further information about the programme, including a note about the national testing programme, confirmation of employment and eligibility for testing - letter of ID and presentation slides can be found on Skills for Care's specific [COVID-19 pages for individual employers here](#).