

Care planning, training,
brokerage and support
and payroll services
for personal health budget
holders and their support staff

Further information

We work closely in partnership with NHS England to promote the benefits of personalised care and Personal Health Budgets. For more information please refer to our website

www.partner2care.co.uk or
www.england.nhs.uk/personal-health-budgets

Contact us

Partner2Care
Marina Healthcare Centre
2 Haven View
Portishead
North Somerset
BS20 7QA

Tel: 0800 111 4167

NSCP.partner2care@nhs.net
www.partner2care.co.uk

If you require this publication in another language or format, please call us on 0800 111 4167 or email

NSCP.partnertocare@nhs.net and we will be happy to provide this for you.



Partner2Care are a service within North Somerset Community Partnership (NSCP). NSCP provide our community health services in North Somerset.

Who we are

Here at Partner2Care we provide support services to people who have been awarded a Personal Health Budget. A Personal Health Budget (PHB) is an amount of money to support your identified health and wellbeing needs. Your application is planned and agreed between you, your representative, or, in the case of children, the families or carers and your local Clinical Commissioning Group (CCG). We currently work with North Somerset, Bristol and South Gloucestershire CCG's. This is not new money, but money that would normally have been spent by the NHS on your care. PHB's mean your budget can be spent more flexibly to meet your identified needs. The use of PHBs is just one way in which the NHS can tailor services and support for people to enable you to have choice, control and flexibility over your care.

Here at Partner2Care we are a small team comprising of Registered Nurse Assessors, Payroll, Brokerage and Support Officers, Trainer(s) and an Administrator, managed by our Business and Service Delivery Manager.

The role of our Nurse Assessors is to visit you where you are living to agree your health and well-being needs and write a personalised care and support plan with you (to be funded by your Personal Health Budget). Your personalised care and support plan must then be agreed by your local Clinical Commissioning Group (CCG) who commission Partner2Care as a provider to support you with these services.

The role of our Payroll, Brokerage and Support Officers is to visit you where you are living to begin the implementation of your care and support plan. This includes employment and recruitment of support staff, a payroll service for your employees and may include ongoing email and telephone support.

The role of our Trainer is to implement tailored training for you and your support staff, which has been identified in your care and support plan.

What we do

Our services will support you to have the confidence to manage your Personal Health Budget from the moment you start to plan how a PHB can work to meet your individual needs. We are one team who can work with you every step of the way to make sure setting up and running your budget is as seamless as possible from identifying what you need, arranging your care, recruiting your carers, ensuring you and your team of carers are trained and competent to care for you and have everything you need to help Partner2Care manage their pay.

Services we provide

- Visit you where you live to explain the help we can provide
- Visit you where you live to write a personalised care and support plan with you
- Work beside you with recruiting, employing and paying your staff
- Offer staff management support
- Provide training for you and your support staff.

Being part of North Somerset Community Partnership (NSCP) means our trainers are trained to the very highest standards and assessed using competency frameworks meaning you receive the highest quality training.

We also provide:

- Independent Care and Support Planning
- Basic, specialised and bespoke training for care providers

Access our services

Our service is for people who are assessed as or are already eligible for NHS Continuing Health (CHC) as defined by the National Framework for Continuing Health Care and NHS-funded Nursing Care November 2012 (revised) and families of children eligible for Continuing Care as defined by the National Framework for Children and Young People's Continuing Care who have a "right to have" a Personal Health Budget.

You also have the right to request a PHB from your local CCG directly (if you are not eligible for Continuing Health Care or Continuing Care) and if agreed, Partner2Care would be able to provide our support services to you. You can find the links to your local CCG's on our website: www.partner2care.co.uk

Referral information for healthcare professionals is available on our website: www.partner2care.co.uk

